

Tech Introduction – Mobile Application, SMS, IVR based, Platform











# Objective



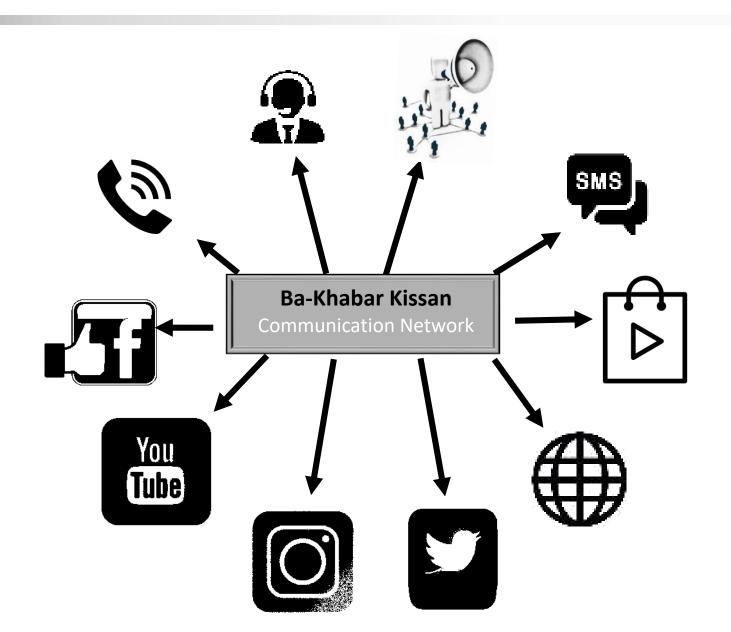


The core objective of Ba-Khabar Kissan (BKK):

• To provide a single, unified platform for all actors in Agriculture space

# **Platform**

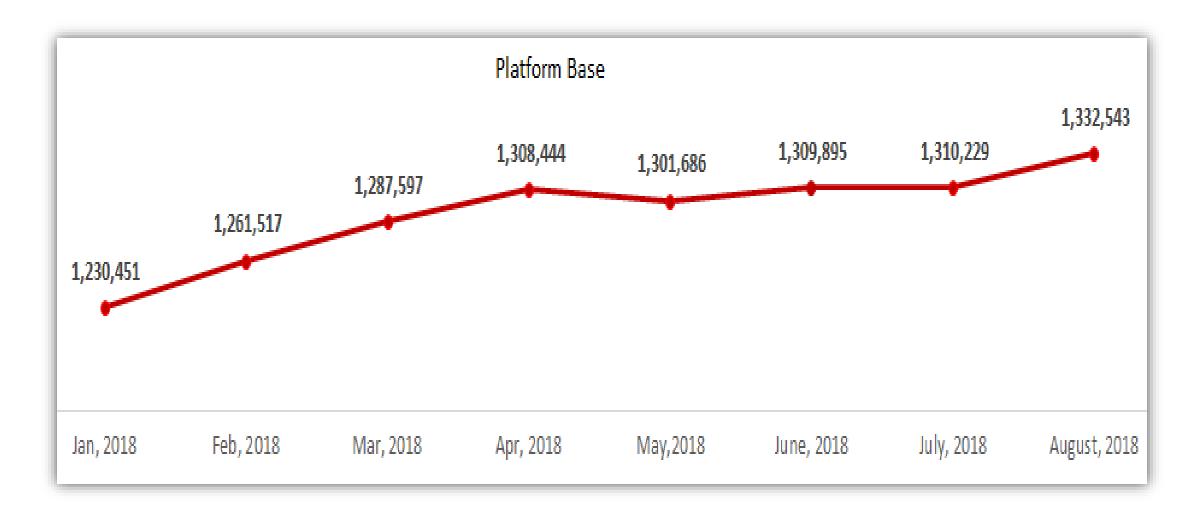




- Aim 100% Target Market
- Convenience

# **Platform Base**





## SMS / VMS



- Dynamic SMS Menu / USSD Menu
- Daily customized SMS to registered users
- SMS content based on customer's profile
- SMS in local language based on location
- Voice Recognition Support
- Voice Notes
- VMS is Voice Message alert

#### SMS content



Training



Crops related information



Livestock related information



Weather Updates



Disease / Cure related information, updated daily



**Emergency Alarms** 

**VMS** 





Crops related information



Livestock related information



Weather Alert



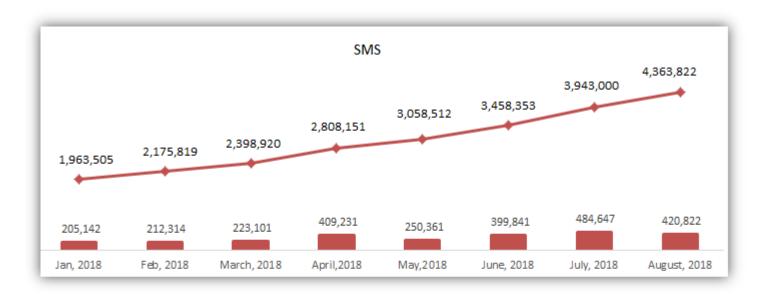
Disease / Cure related information, updated daily

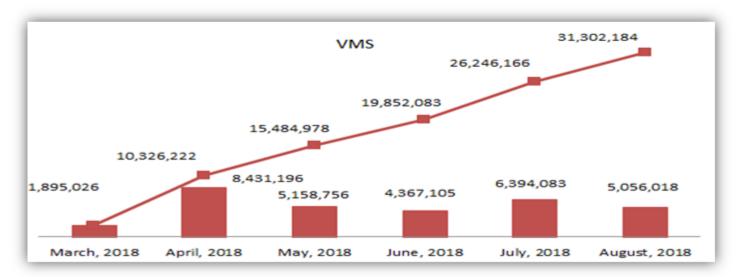


**Emergency Alarms** 

# **SMS / VMS Statistics**







## IVR / Call Center

- Dynamic IVR
- Profiling through IVR
- Support for Regional Languages
- Voice Recognition Support
- Subject Specialist available for guidance









Content Related to all steps of farming



Live Audio Training



**Agriculture News** 



Crops related information



Agriculture Products and Equipment



Livestock related information



**Crops Information** 



Weather Alert



Market Rates



Disease / Cure related information, updated daily



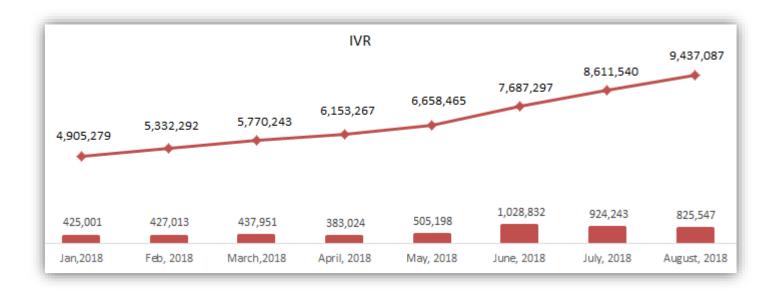
Weather forecast

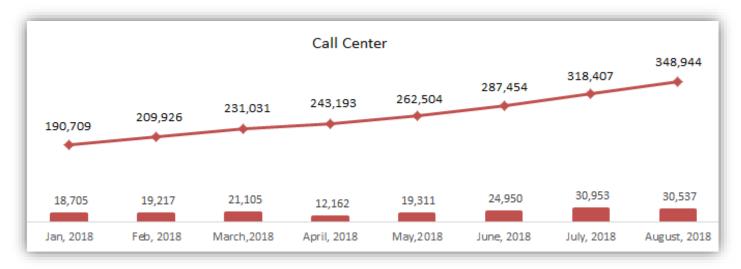


**Emergency Alarms** 

# **IVR/Call Center Statistics**



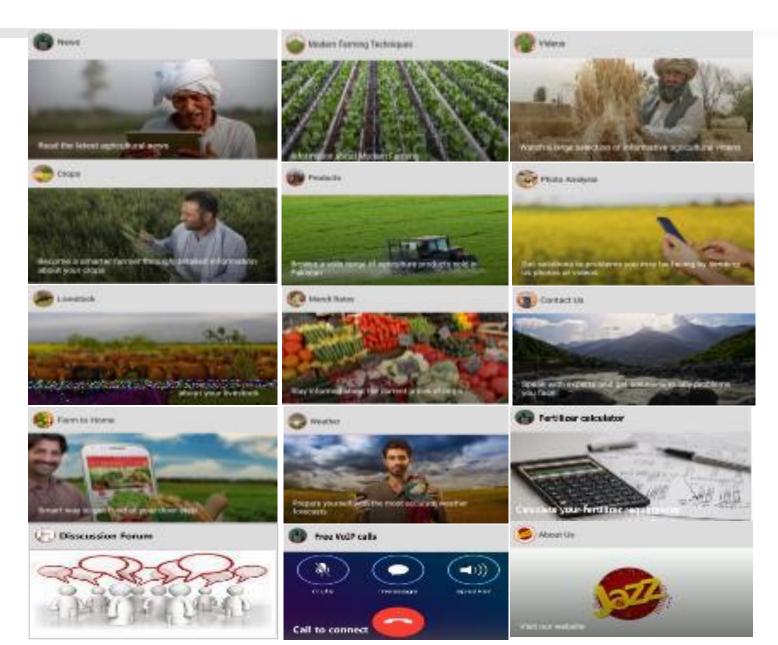




# **Application / Website**



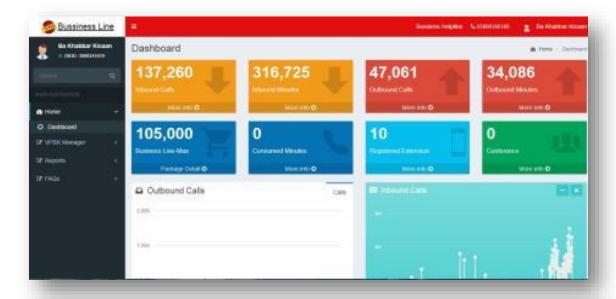
- Multiple languages
- Integration with MFS
- Voice Recognition
- Audio recordings
- UI & UX design
- Stable and Solid Platform

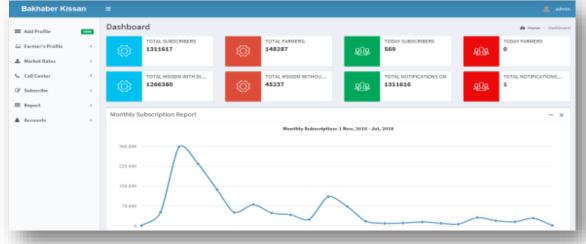


# **CRM**



- Robust Farmers Management System
- Comprehensive Reports
- Profiled data base





## **Social Media**



- BKK distributes content via Social Media, complementing the traditional content distribution platforms.
- BKK uses the following social media platforms:
  - Facebook
    - https://web.facebook.com/bakhabarkissan/
  - Twitter
  - Instagram
  - YouTube
    - https://www.youtube.com/channel/UCNDnrfXUK18wS\_RQGEHSvYA/videos



### Farm to Home Service



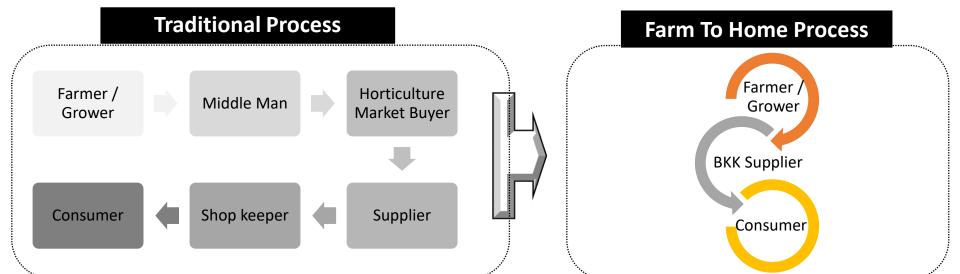
#### **Objective**

Remove friction in the supply chain, by providing quality products to the consumer without the middleman thereby increasing profitability of the farmer and decreasing cost to the consumer.

#### **Service Details**

- Customer can place orders using a smart phone app, WhatsApp, Facebook or Call Center.
- Supplier can view all orders on the supplier interface
- Supplier confirms the order with the customer by 6 PM and delivers the product next morning by 9 AM
- Payment can be made by cash or by using mobile financial services





# **BKK Content - 1**



Advisory Services	Crops	Fruits	Vegetables	Livestock	Diseases
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Mandi	Weather	Case Studies		Success	Agricultural Input
Rates	Information	Best Practices		Stories	Recommendations
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## **BKK Content - 2**



Latest Technology

Documentaries

Studio Programs, discussions

Training Sessions

Docu-Drama for Product Advertisement

Expert Lectures	Researches By Research	BKK own Research	Finance
	Institutes	& Analysis	Opportunities
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# **Content Management Process**



- We have a standardized process to deliver:
  - · Right information at the right time
  - Beneficial information to the farmers

# Sources of Agricultural Information

- Agricultural information is acquired from multiple sources:
  - BKK's R&D
  - NARC/ PARC
  - Research Institutes & universities
  - Government institutes and extension offices
  - Field visits
  - Rising issues on BKK platform

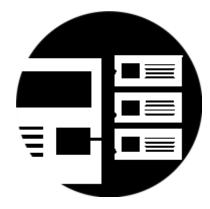
# BKK Evaluation & Presentation Process

- Content Writing
- Content Evaluation & Vetting
- Content Refinement
- Content Translation
- Photography of the relevant material to support the content
- Voice overs in multiple languages
- Videography according to need

#### Information Dissemination to End User

- Channels of dissemination
  - IVR
  - SMS
  - Voice Message Service
  - Helpline
  - Web & Application
  - Social Media Interfaces, Facebook, YouTube Channel, Instagram

#### **Farmers**



Agricultural Stakeholders

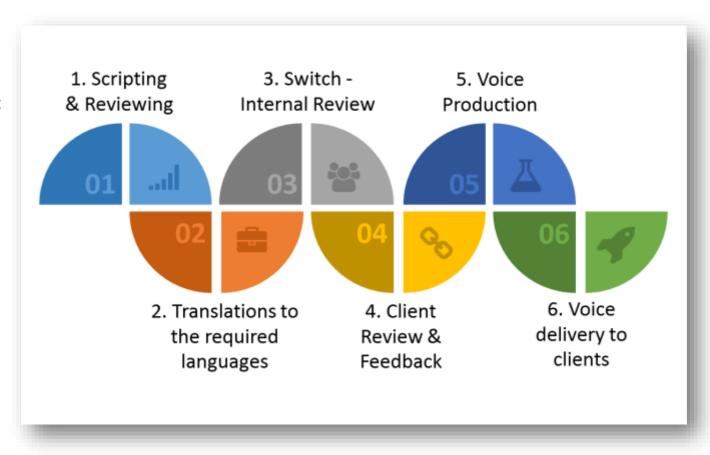
## Our In-house Audio studio



Switch Communications has a dedicated studio for voice recordings and professional voice overs. The state of the art studio allows high quality voice production.

### **Multi-Language Support**

- Sound production in multiple languages:
  - English
  - Urdu
  - Pashto
  - Punjabi
  - Saraiki
  - Hindko
  - Sindhi



## In-house Video Studio



#### **Video Production**

BKK has a dedicated video production studio where videos are produced based on:

- Relevant farming technologies
- · Latest techniques used for farming
- Easy to follow steps and language

The videos are accessible through the BKK App, Website, Facebook page and the BKK YouTube channel.





### **BKK Success Stories**



# Farmer Name: Tariq District: Rahim Yar Khan

- BKK guided him on sugarcane production technology.
- He got increased yield of sugarcane.
- He recommended many people of his village to follow BKK

### **Farmer Name: Bashir Ahmed**

**District: Rahim Yar khan** 

- His Cotton crop faced severe attack of Termites.
- BKK agriculture experts recommended insecticide Regent 80 WG with active ingredient Fipronil dose 45 g.
- Termite attack was controlled and we had a loyal BKK follower with WOM recommendations

# Farmer Name: Ghulam Ali District: Bahawalpur

- Ghulam Ali is one of the very regular followers of BKK.
- He recorded his acknowledgement for using insecticide recommended by BKK.



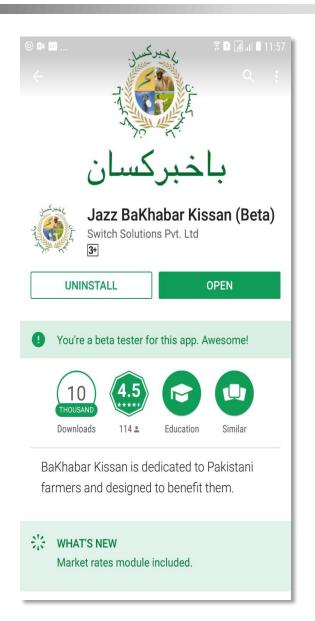






### BKK Success Stories - Contd.





- 1. Wheat farmer from Layyah:
  - Increased yield from 1 Metric Ton per acre
     to 1.28 Metric Tons per acre
- 3. Wheat farmer from Layyah:
- Increased yield from 1.48 Metric Ton per acre to 1.9 Metric Tons per acre

- 2. <u>Wheat farmer from Bahawalpur:</u>
  - Increased yield from 1.6 Metric Ton per acre to 2.1 Metric Tons per acre
- 4. On Outbreak of <u>Foot and Mouth</u> disease in Attock. BKK sent SMS/VMS to farmers:
  - Farmers reported quick control of disease due to timely and actionable information.

#### How?

BKK provided these farmers accurate guidelines wrt:

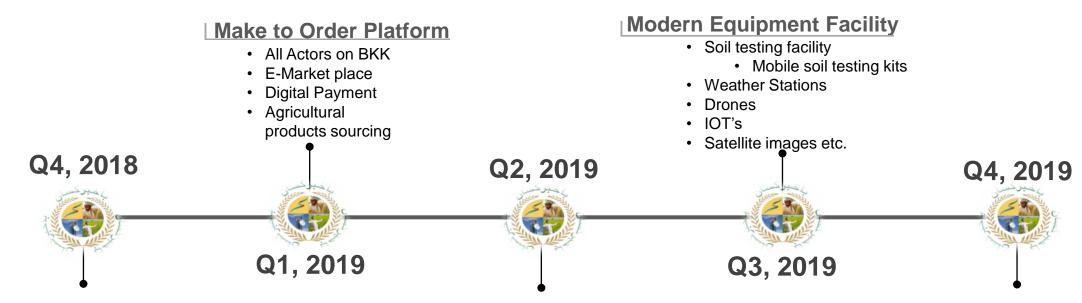
- a. Appropriate varieties
- b. Fertilizer Use
- c. Insect & Pest control
- d. Harvesting Methods
- e. Timely/proactive information dissemination

### **BKK Future Plan**



#### **Our Strategic Focus:**

Make Ba-Khabar Kissan a unified platform for the agricultural value chain, entice investors to invest in it and make BKK a business.



#### **Platform Strengthening**

- 2M Farmer Base
- Completely Dynamic SMS
- Completely Dynamic IVR
- Voice Recognition

#### **Artificially Intelligent Platform**

- Algorithm's recommending actionable items
- Interactive, self growing
- Chat bots
- Automate profiling process
- Farmer Base 4M

#### **Collection Centers & Monitoring**

- Data Collection Centers
- Field surveys
- IoT's & Camera's in fields collecting & disseminating data
- · BKK Seed Bank

### **Our Partners**



#### Jazz

Jazz Provides Technical enablers for BKK Digital Service



#### **PARC & NARC**

- Agricultural Content Verification
- Agricultural Content Validation



#### **PMAS-UAAR**

- Joint Venture for Agricultural Knowledge sharing
- Source of Agricultural News Articles



#### **Haripur University**

- Joint Venture for Agricultural Knowledge sharing Partners
- Source of Agricultural News Articles



#### **BARI**

- Knowledge based partner
- Expert Panels



#### Farm Dynamics Pvt. Ltd.

- Availability of Modern Agricultural Machinery on Rent
- Provide Agricultural Content on Fodders



#### **Daily Agro-world**

E-Paper



#### **Bagh-e-Zaitoon**

• Olives Finished products on Farm to home

# The Platform (Video)



Thank you